

**National Assessment and Accreditation Council (NAAC)**  
**Student Satisfaction Survey**  
**Key Indicator - 2.7.1**  
**Under Criterion II of Teaching – Learning and Evaluation**

**Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes ☒ b) No ☐

B) Age: 22 yrs C) College Name: UTPW

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☐ b) Master's ☐ c) MPhil ☐  
d) Doctorate ☒ e) Other ( )

F) What subject area are you currently pursuing?

a) Arts ☐ b) Commerce ☐ c) Science ☒  
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**Instructions to fill the questionnaire**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

## Criterion II – Teaching–Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

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- 4 – Every time
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- 4 – Regularly
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8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
- 4 – Significantly
  - ~~3~~ – Very well
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  - 0 – Not at all
9. The institution provides multiple opportunities to learn and grow.
- 4 – Strongly agree
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16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 – To a great extent
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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) Teachers helps in improving in the knowledge.
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D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) Satisfactory teaching regarding theory & practicals
- b) College is well equipped with good infrastructure.
- c)

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18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- ☒ 4 – To a great extent
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20. The overall quality of teaching-learning process in your institute is very good.

- ~~4~~ - Strongly agree
- 3 - Agree
- 2 - Neutral
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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) Sharing adequate knowledge about clinical practice in hospital.
- b) Encourage us in various extracurricular activities.
- c) ~~Giving~~ providing good guidance to the project work.

**National Assessment and Accreditation Council (NAAC)**  
**Student Satisfaction Survey**  
**Key Indicator - 2.7.1**  
**Under Criterion II of Teaching – Learning and Evaluation**

**Guidelines for Students**

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B) Age: 21 years C) College Name: Vijaya institute of pharmaceutical sciences for women

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☐ b) Master's ☐ c) MPhil ☐  
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  - ☒ 3 – Satisfactorily
  - 2 – Poorly
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  - 0 – Won't teach at all
3. How well were the teachers able to communicate?
  - ☒ 4 – Always effective
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  - 4 – Excellent
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5. Fairness of the internal evaluation process by the teachers.

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6. Was your performance in assignments discussed with you?

- ☐ 4 – Every time
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7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- ☐ 4 – Regularly
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8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- ☐ 4 – Significantly
- ☒ 3 – Very well
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- ☐ 1 – Marginally
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9. The institution provides multiple opportunities to learn and grow.

- ☐ 4 – Strongly agree
- ☒ 3 – Agree
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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.
- 4 – Strongly agree
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4 - Strongly agree

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

a) Teaching and learning experience in our institution is

b) Satisfactory.

c) It would be great if more campus placements are available for Pharm D students.

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**Student Satisfaction Survey**

**Key Indicator - 2.7.1**

**Under Criterion II of Teaching – Learning and Evaluation**

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) Teaching & learning experience in our institution is excellent.
- b) It would better if more copies of subject related books are available in library.
- c)

**National Assessment and Accreditation Council (NAAC)**

**Student Satisfaction Survey**

**Key Indicator - 2.7.1**

**Under Criterion II of Teaching – Learning and Evaluation**

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**Student Satisfaction Survey**

**Key Indicator - 2.7.1**

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- 0 – Never

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- ☒ 4 – Fully
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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 – Strongly agree
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16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 – To a great extent
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3 - Agree

2 - Neutral

1 - Disagree

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) Encouraging Practical way for studies
- b) Interaction with teachers & Provide individual assessment.
- c)

**National Assessment and Accreditation Council (NAAC)**  
**Student Satisfaction Survey**  
**Key Indicator - 2.7.1**  
**Under Criterion II of Teaching – Learning and Evaluation**

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a) Yes ☒ b) No ☐

B) Age: 20 C) College Name: *Vijaya institute of pharmaceutical sciences for women*

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☐ b) Master's ☒ c) MPhil ☐  
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F) What subject area are you currently pursuing?

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5. Fairness of the internal evaluation process by the teachers.

- ~~4~~ – Always fair
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- ~~4~~ – Regularly
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8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 – Significantly
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9. The institution provides multiple opportunities to learn and grow.

- ~~4~~ – Strongly agree
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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

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11. Your mentor does a necessary follow-up with an assigned task to you.

- ☐ 4 – Every time
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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) Improving practical knowledge in students

b)

c)

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**Student Satisfaction Survey**  
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A) Please confirm this is the first and only time you answer this survey.

a) Yes ☒ b) No ☐

B) Age: 23

C) College Name: Vijaya Institute of pharmaceutical Sciences for Women

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) College is well equipped with laboratories and
- b) practical knowledge is very good.
- c)

**National Assessment and Accreditation Council (NAAC)**  
**Student Satisfaction Survey**  
**Key Indicator - 2.7.1**  
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a) Yes ☒ b) No ☐

B) Age: 22 Yrs C) College Name: Vijaya Institute of pharmaceutical Sciences for Women

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☐ b) Master's ☐ c) MPhil ☐  
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- a) Teaching-learning experience was satisfied. & more  
Pratically applicable
- b)
- c)

**National Assessment and Accreditation Council (NAAC)**

**Student Satisfaction Survey**

**Key Indicator - 2.7.1**

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a) Yes ☒ b) No ☐

B) Age: 22y C) College Name: VIPW

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

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- b)
- c)

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a) Yes ☒ b) No ☐

B) Age: 21 years C) College Name: Nipya Institute of Pharmaceutical Sciences for women.

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

a) Management and staff are always encouraging in learning new things and <sup>in</sup> seeking good opportunities.

b)

c)

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**Key Indicator - 2.7.1**

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4 – 85 to 100%  
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a) Teacher's provide adequate knowledge for our course. and infrastructure is good

b)

c)

**National Assessment and Accreditation Council (NAAC)**

**Student Satisfaction Survey**

**Key Indicator - 2.7.1**

**Under Criterion II of Teaching – Learning and Evaluation**

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A) Please confirm this is the first and only time you answer this survey.

a) Yes ☒ b) No ☐

B) Age: 22 C) College Name: VIPW

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☒ b) Master's ☐ c) MPhil ☐  
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F) What subject area are you currently pursuing?

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- a) Facility to be provided to clarify the doubts at the hospital.
- b) Often use of LCD projector might be much more useful.
- c)

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- a) Encouraging practical way of studies.
- b) Encouraging & Supporting in overall activities.
- c)

**National Assessment and Accreditation Council (NAAC)**

**Student Satisfaction Survey**

**Key Indicator - 2.7.1**

**Under Criterion II of Teaching – Learning and Evaluation**

**Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes ☒ b) No ☐

B) Age: 22

C) College Name: Vijaya Institute of pharmaceutical sciences for women

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☐ b) Master's ☐ c) MPhil ☐  
d) Doctorate ☐ e) Other ( ☒ )

F) What subject area are you currently pursuing?

a) Arts ☐ b) Commerce ☐ c) Science ☒  
d) Professional ☐ e) Other: ( ☒ )

**Instructions to fill the questionnaire**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)



## Criterion II – Teaching–Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?
  - 4 – 85 to 100% ✓
  - 3 – 70 to 84%
  - 2 – 55 to 69%
  - 1 – 30 to 54%
  - 0 – Below 30%
  
2. How well did the teachers prepare for the classes?
  - ✓ 4 – Thoroughly
  - 3 – Satisfactorily
  - 2 – Poorly
  - 1 – Indifferently
  - 0 – Won't teach at all
  
3. How well were the teachers able to communicate?
  - ✓ 4 – Always effective
  - 3 – Sometimes effective
  - 2 – Just satisfactorily
  - 1 – Generally ineffective
  - 0 – Very poor communication
  
4. The teacher's approach to teaching can best be described as
  - ✓ 4 – Excellent
  - 3 – Very good
  - 2 – Good
  - 1 – Fair
  - 0 – Poor

5. Fairness of the internal evaluation process by the teachers.

- ☒ 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0 – Unfair

6. Was your performance in assignments discussed with you?

- ☒ 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- ☒ 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0 – Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- ☒ 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0 – Not at all

9. The institution provides multiple opportunities to learn and grow.

- ☒ 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- ☒ 4 – Every time
- ☐ 3 – Usually
- ☐ 2 – Occasionally/Sometimes
- ☐ 1 – Rarely
- ☐ 0 – Never

11. Your mentor does a necessary follow-up with an assigned task to you.

- ☒ 4 – Every time
- ☐ 3 – Usually
- ☐ 2 – Occasionally/Sometimes
- ☐ 1 – Rarely
- ☐ 0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

- ☒ 4 – Every time
- ☐ 3 – Usually
- ☐ 2 – Occasionally/Sometimes
- ☐ 1 – Rarely
- ☐ 0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

- ☒ 4 – Fully
- ☐ 3 – Reasonably
- ☐ 2 – Partially
- ☐ 1 – Slightly
- ☐ 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

- ☒ 4 – Every time
- ☐ 3 – Usually
- ☐ 2 – Occasionally/Sometimes
- ☐ 1 – Rarely
- ☐ 0 – Never



15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.
- ~~4~~ – Strongly agree
  - 3 – Agree
  - 2 – Neutral
  - 1 – Disagree
  - 0 – Strongly disagree
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.
- 4 – To a great extent
  - ~~3~~ – Moderate
  - 2 – Some what
  - 1 – Very little
  - 0 – Not at all
17. Teachers encourage you to participate in extracurricular activities.
- ~~4~~ – Strongly agree
  - 3 – Agree
  - 2 – Neutral
  - 1 – Disagree
  - 0 – Strongly disagree
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
- ~~4~~ – To a great extent
  - 3 – Moderate
  - 2 – Some what
  - 1 – Very little
  - 0 – Not at all
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
- ~~4~~ – Above 90%
  - 3 – 70 – 89%
  - 2 – 50 – 69%
  - 1 – 30 – 49%
  - 0 – Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

~~4~~ - Strongly agree

3 - Agree

2 - Neutral

1 - Disagree

0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a)

b) Good Infrastructure

c) Management facilities is good.

**National Assessment and Accreditation Council (NAAC)**  
**Student Satisfaction Survey**  
**Key Indicator - 2.7.1**  
**Under Criterion II of Teaching – Learning and Evaluation**

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A) Please confirm this is the first and only time you answer this survey.

a) Yes ☒ b) No ☐

B) Age: 21y C) College Name: VITW

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☐ b) Master's ☐ c) MPhil ☐  
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College is well equipped with good infrastructure &  
a) teaching staff

b)

c)